

Shipping & Returns Policy

Wellness Absorbed | wellnessabsorbed.com

Effective Date: May 1, 2025

Shipping Policy

We are committed to delivering your order promptly and securely. All orders are processed and shipped once full payment has been received and confirmed.

Processing Time

Orders are processed within 1–2 business days of payment confirmation (Monday through Friday, excluding federal holidays). You will receive an order confirmation email once your payment has been received, and a separate shipping confirmation email with tracking information once your order has been dispatched.

Delivery Times

Standard delivery within the United States typically takes **2–5 business days** from the date of shipment. Delivery times are estimates and are not guaranteed. Actual delivery times may vary depending on your location, carrier availability, and other factors outside our control.

Shipping Carriers

We ship via USPS, UPS, FedEx, or other reputable carriers at our discretion. Carrier selection is based on your delivery address and order details.

Shipping Costs

Shipping costs are calculated at checkout based on your delivery address, order weight, and selected shipping method. Any applicable shipping fees will be clearly displayed before you complete your purchase.

Order Tracking

Once your order has shipped, you will receive a confirmation email containing your tracking number. You can use this number to track your shipment directly through the carrier's website.

Shipping Delays

Wellness Absorbed is not responsible for delays caused by weather events, natural disasters, carrier disruptions, customs clearance, or other circumstances beyond our reasonable control. If your order has not arrived within the estimated delivery window, please contact us at support@wellnessabsorbed.com.

Returns & Refund Policy

We stand behind the quality of our products and want you to be completely satisfied with your purchase.

30-Day Satisfaction Guarantee

Wellness Absorbed offers a **30-day, 100% money-back satisfaction guarantee** on all products purchased by registered Customers. If you are not satisfied with your purchase for any reason, you may return the product within 30 days of the original order date for a full refund of the product purchase price, minus any shipping costs.

Eligibility

To be eligible for a return and refund, the following conditions must be met:

- You must be a registered Customer with an order processed in the Vidafy system.
- Your return request must be submitted within 30 days of your original order date.
- All used and unused product must be returned to Vidafy.
- Products must be returned in their original packaging where possible.

How to Request a Return

To initiate a return, please contact our support team at **support@wellnessabsorbed.com** with your order number and reason for return. Our team will provide you with return instructions and a return shipping address. Please do not return products without first contacting us, as unsolicited returns may not be processed.

Refund Processing

Once your returned product has been received and inspected by the Vidafy Distribution Center, your refund will be processed within **30 days of receipt**. Refunds will be issued to the original payment method used at the time of purchase. You will receive an email notification once your refund has been issued.

Non-Refundable Items

Original shipping and handling charges are non-refundable unless the return is due to a defect or error on our part. Return shipping costs are the responsibility of the customer unless otherwise specified.

Damaged or Defective Products

If you receive a product that is damaged or defective, please contact us within 7 days of delivery at support@wellnessabsorbed.com with photos of the damage and your order number. We will arrange a replacement or full refund at no cost to you, including return shipping.

Contact Us

If you have any questions about this policy, please reach out to our customer support team:

Email: support@wellnessabsorbed.com

Website: wellnessabsorbed.com

This policy applies to purchases made through wellnessabsorbed.com. Wellness Absorbed reserves the right to modify this policy at any time. Changes will be effective upon posting to the website.